# Records, Risk, & Digital Records Forensics

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# The Digital Records Forensics Project is a collaboration between:

- The School of Library, Archival & Information Studies
- The Faculty of Law
- Computer Forensics Division of the Vancouver Police Department

http://www.digitalrecordsforensics.org

# Digital Records Landscape

- > 90% of all information is being created in electronic format
- Records are being created and must be maintained and preserved in a rapidly changing technological context
- Documentary evidence called in legal proceedings is increasingly in electronic format

## At common law

- Admissibility of documentary evidence is at discretion of presiding judge
- Rests on matters of law: relevance & authenticity
- Documents are hearsay but may be admissible under exceptions
- What does "best evidence" mean in the digital environment?

## Law of Evidence

- Documents are hearsay under what exceptions are they admissible?
  - Business records exception: created in usual and ordinary course of business, and it was the regular practice of the business activity to create them

### Law of Evidence

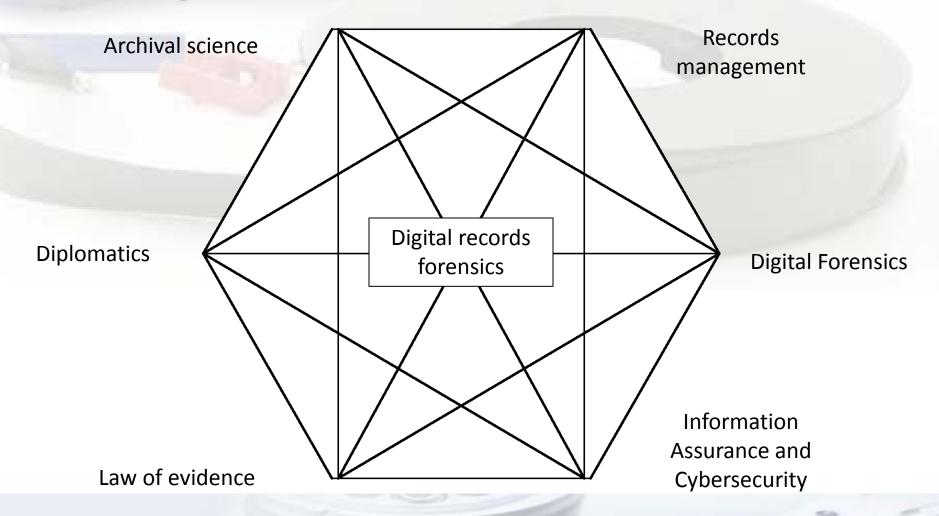
- Best evidence rule required by common law
  - The original is preferred
  - No originals in the digital environment
  - Satisfied on proof of the integrity of the system and authenticity of the record

# Challenges to digital evidence

 "Digital forensic evidence is challenged by identifying that, by intent or accident, content, context, meaning, process, relationships, ordering, timing, location, corroboration, and/or consistency are made or missed by the other side..."

Frederick B. Cohen "Fundamentals of Digital Evidence"

# **Digital Records Forensics**



## Some definitions

- Digital Diplomatics: studies the nature, genesis, formal characteristics, structure, transmission and legal consequences of records
- Digital Forensics: scientifically derived and proven methods for the collection, validation, identification, analysis, interpretation, documentation, and presentation of digital evidence

# Records - the archival / diplomatic view:

 any document made or received in the course of a practical activity by a natural or an artificial person and kept for action or reference

# Records The Digital Forensics View

- Computer Stored: contain by human statements
- Computer Generated: output of a computer program run without human intervention
- Computer Stored & Generated: human input followed by computer processing

Static: manifest content & unchanging form Interactive: variable content &/or form

**Non-dynamic**: rules of presentation fixed; content from a finite set of data

**Dynamic**: rules governing content & presentation may vary

# How does digital forensics support admissibility?

Digital forensic experts look for repeatability, verifiability, objectivity and transparency of the process

#### **Daubert Guidelines**

- Testing
- Error rate
- Publication
- Acceptance

## Digital records forensics

- Archival concepts of authenticity and reliability can be brought to bear on admissibility and weight (relevance) of evidence respectively
- Archival theory places records in context
- Diplomatic theory examines records as individual items

## Some preliminary interview findings

- Preservation requirements and/or expectations are longer, becoming indefinite, but the means are unclear
- The courts still have paper minds
- Lack of consistency in understanding of digital issues
- Records are whatever is presented as evidence

### For example...

- The issue of what is a record in the digital environment keeps coming up at trials and in political discussions.
- British Columbia Rail case: "What is the definition of a record?" and "what extent e-mails qualify [as records]" (Vancouver Sun, January 29, 2010)
- The Supreme Court of Canada will be hearing a defamation case on whether hyperlinks in a text constitute a repetition of a defamatory statement (Vancouver Sun, April 2, 2010).

## Forensic readiness

- Forensic investigations are "post-event"
- Forensic readiness anticipates an information security incident or litigation hold
- Forensic readiness is the process of maximizing potential to use digital evidence & minimizing disruption and cost of investigation

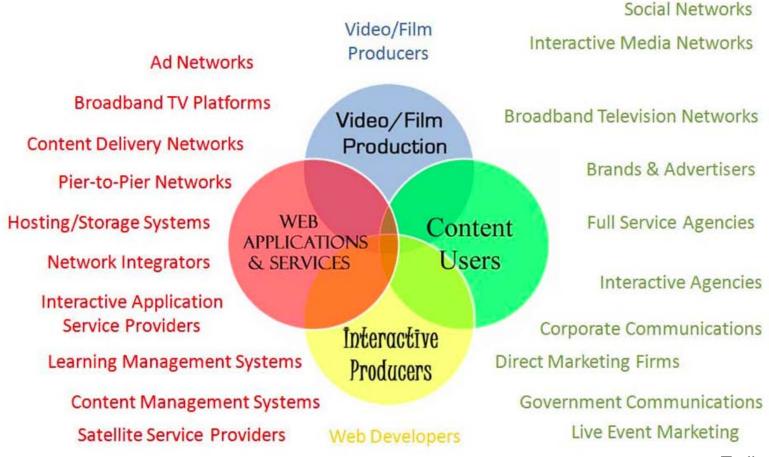
### Risk

 "...the systematic application of policies, procedures and practices to the tasks of identifying, analysing, evaluating, treating, and monitoring risk." DIRKS

### In a Local Context - VPD

- Chain of custody is the basis for presumption of reliability and authenticity.
- Complete reliance on EDRMS to make explicit all links between records
- Retention schedule exists but is not fully implemented

### DIGITAL MEDIA ECOSYSTEM



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